

File a complaint

Type of form*

- Return
 Complaint
 Replacement Rectification of defects Price reduction Other expectations

Provide details of your order:

Order number*

First name*

Last name*

Phone number*

Email address*

Address*

Bank account number*

Complaint content / Order comments

Attach files:

Remember to add required documents

Note

The basis for the complaint procedure is the correct completion of all the following information and the attachment of the necessary documentation:

1. order/invoice number
2. specifying the product index or item on the invoice/order
3. a picture of the goods being complained about and the defect